



UNDERSTANDING YOUR UTILITY BILL

SEWER

The maintenance fee is \$424.72 per equivalent unit for the year of 2016 and will be invoiced in four installments of \$106.18.

LIMOGES WATER

The annual flat rate is \$281.52 per equivalent unit and will be invoiced in four installments of \$70.38. The consumption metered water rate is \$1.69 per cubic meter (m³) for the first 191m³ which equals 48m³ per invoice. Every cubic meter over will increase to \$1.79 per cubic meter for the year 2016.

ST-ISIDORE WATER

For the year 2016 the annual flat rate is \$429.36 per equivalent unit and will be invoiced in four installments of \$107.34. The capital cost annual rate is \$51.28 per equivalent unit and will be invoiced in four installments of \$12.82. The consumption metered water rate is \$1.62 per cubic meter (m³).

UNPAID AMOUNTS

All unpaid amounts of the previous year's consumption will be added to your interim tax bill (March & May) along with a \$36.00 fee per service.

DUE DATES

You will be invoiced on a quarterly basis which will be payable on the last business day of:

- . April . October
- . July . January

OTHER IMPORTANT INFORMATION

Don't waste water! A dripping faucet or fixture can waste 3 gallons a day... a total of 1,095 gallons a year (4.98m³ (cubic meters))

Size of drip at 60psi water pressure you waste:

- (1/4") 1,181,500 gallons / 1,343 m³ for three months / 5,371 m³ per year
- (3/16") 666,000 gallons / 757 m³ for three months / 3,028 m³ per year
- (1/8") 296,000 gallons / 337 m³ for three months / 1,346 m³ per year
- (1/16") 74,000 gallons / 84 m³ for three months / 336 m³ per year

CHANGE OF OWNERSHIP OR MAILING ADDRESS

Send the bill to the new owner or return it to the municipal office, indicating to whom the transfer of title has been made. Failure to receive a utility bill will not invalidate penalty and interest charges.

HOW TO PAY YOUR UTILITY BILL

• **Pre-Authorised Utility Payment Plan (P.U.P.P.)**

The municipality's P.U.P.P. provides two different payment options for automatic bank withdrawals. Your current utility bill must be paid in full before you can enroll in the plan.

• **Internet or Telephone Banking**

Most financial institutions offer Internet or telephone banking. To set up, you will need to input the 5 digit account number as shown on your utility bill. If this does not work, contact your financial institution's help desk.

• **Financial Institution**

Payment can be made at most financial institutions on or before the due date. Institutions may charge for this service.

• **Municipal Office's Client Service Center**

Payments may be made at our two municipal offices. After hours, you may deposit your payment in the drop-off boxes. The following payment types will be accepted: cash, Interac, cheques, or money orders. Payment on your utility bill by credit card **is not accepted**.

• **By mail**

Send your utility bill stub and payment to: Nation Municipality, 958 Route 500 West, Casselman, Ontario, K0A 1M0

- Make cheques payable to "Nation Municipality"
- Write your property utility number on the front of the cheque
- Cheques dated on or before the due date will be accepted

Your account will be credited when payment is received at our office, not according to the postmark date.

SPECIAL FEES

The construction fee will stay on the municipal tax bill.

- **Receipts:** Only ONE utility bill is issued. Should you require a receipt, return the entire bill with your payment.
- **Returned payment:** A fee of \$20.00 applies.
- **Late payment penalty:** Partial payments are applied first toward the outstanding interest and penalty, then to the oldest outstanding utilities. A penalty of 1.25% for late payment is added the first day of each month thereafter.

QUESTIONS ABOUT UTILITIES?

Municipal Office:

958 Route 500 West, Casselman

Open weekdays from 8:30am to 4:30pm
Unless otherwise indicated

By phone: (613) 764-5444 Ext. 263

By Fax: (613) 764-3310

Satellite Office (Fournier):

3248 County Road. 9, Fournier

Open weekdays from 8:30am to 4:30pm
Unless otherwise indicated

Closed 12:00pm to 12:30pm

By phone: (613) 524-2932

By Fax: (613) 524-1140