

The Nation Municipality

2019 Annual Accessibility Status Report

This Accessibility Status Report is the annual update on the progress of the measures taken to improve accessibility and implement the *Accessibility for Ontarians with Disabilities Act, 2005* (AODA) and the *Integrated Accessibility Standards Regulation* (Ontario Regulation 191/11).

The purpose of this Status Report is to make the public aware of The Nation Municipality's progress in regards to accessibility.

Commitment to Accessibility

The Nation Municipality is committed to ensuring equal access and participation for people with disabilities. We are committed to treating people with disabilities in a way that allows them to maintain their dignity and independence.

We believe in integration and we are committed to meeting the needs of people with disabilities in a timely manner. We will do so by removing and preventing barriers to accessibility and by meeting our accessibility requirements under Ontario's accessibility laws.

Achievements and Successes

Legislative Compliance

- Adopted The Nation Municipality Multi-Year Accessibility Plan 2020–2025.
- Adopted a Statement of Policy and Procedure – Accommodation on the Basis of Disability HR-01-2019.
- Adopted a Statement of Policy and Procedure – Return to Work Program HR-02-2019.

Community Mobility

- Received funds to renovate our Satellite Office in Fournier to make it more accessible (added outdoor ramps, door operators, and an accessible washroom).

Information and Communication

- Added an accessibility webpage to the municipality's website for information on accessibility. The webpage includes information on the municipality's commitment to accessibility, a link to our Multi-Year Accessibility Plan and Annual Accessibility Status Report, information on the Accessibility Advisory Committee and a link to their terms or reference.
- Contacted the company that is in charge of the municipality's website to discuss the accessibility requirements for January 1, 2021. Created an Accessibility Complaints Log to keep track of accessibility complaints related to the municipality's website. The log includes the date, the person's name, address, phone number, and email address, the complaint, the type of browser used and the actions taken to resolve the issue.

Training and Education

- Staff completed online accessibility training appropriate to their duties.
- Our Communications Coordinator attended an OpenWeb Accessibility Conference in Kingston (presented by eSolutions Group).

- Members of The Nation Municipality's Accessibility Advisory Committee attended the Fall 2019 Accessibility Advisory Committee Projects Webinar organized by the Ministry for Seniors and Accessibility.
- A member of The Nation Municipality's Accessibility Advisory Committee and a municipal employee participated in a training organized by *Le Phénix* regarding the provision of accessible and inclusive services.

Goals and Next Steps for Accessibility

- Ensure that The Nation Municipality continues to meet compliance with the AODA, its regulations and all other related pieces of legislation.
- Continue to offer training for staff. For example, training on how to create accessible documents.
- Improve the municipality's website to ensure compliance with the Web Content Accessibility Guidelines (WCAG) 2.0, Level AA by January 1, 2021.
- Include accessibility information in the municipality's monthly newsletter.
- Strive to ensure that new facilities, programs and services are designed and created with accessibility features incorporated.

Contact information

For more information, comments, questions or concerns relating to accessibility, please contact:

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Feedback

The Nation Municipality welcomes public input and feedback to assist the corporation in improving access to municipal programs, services and facilities.